

## Spend less time managing output

If answering print-related help desk calls, finding lost print jobs, or managing print devices puts pressure on your IT resources, ROC EasySpooler™ can immediately benefit your organization.

ROC EasySpooler is an output management solution that will improve the overall reliability of your output environment while reducing the IT staff time required to manage output-related issues.

### Reliable output delivery for UNIX, Linux, and Windows systems

Once a UNIX, Linux, or Windows system considers an output job complete, there is virtually no way to recover that job. For example, when someone mistakenly removes five pages of a two hundred page report from the printer, resending the entire document is often the only option. With EasySpooler, tracking down the original print job, viewing it, and reprinting the precise pages needed is straightforward and intuitive. EasySpooler offers a vast array of features that simply are not available with native print spoolers.

### Simplify administration with a single point of control

With each additional user, application, or output device that is added to your network, the challenge of efficiently managing output increases. ROC EasySpooler provides a single point of control over all your company's output regardless of whether that output is routed to a printer, fax, website, email, PDF or archive. EasySpooler administrators can add and remove output devices, manage those devices, respond immediately to output problems, recover lost or failed jobs with incredible accuracy, and manage particularly large print jobs so that they do not negatively impact system or network performance.

### Reduce output-related calls to the Help Desk

With EasySpooler's simple browser-based view of all output devices and queues, Help Desk staff can quickly diagnose and resolve output problems in any location. Additionally, end users can be empowered to manage their own print jobs. With ROC EasySpooler's granular security, IT administrators can allow end users to access their output jobs through their standard browser. EasySpooler's browser interface is simple enough for end users to find, recover and reprint any print job within their department.

### Any application, any platform

ROC EasySpooler was designed to work seamlessly with any application on any platform. ROC EasySpooler is currently working with enterprise applications like SAP®, Oracle®, Microsoft®, Sungard®, Ellucian® and literally hundreds of proprietary solutions. In addition, ROC EasySpooler is platform independent. Whether you use UNIX®, Linux®, Windows® or a mix of all three, EasySpooler will easily integrate into your environment.

When it comes to implementation and integration, EasySpooler truly earns its name. EasySpooler installs in just minutes and has built-in APIs for most major applications. With thousands of customers around the world, you can be confident that ROC solutions will work seamlessly with your applications in your operating environment.



*"Organizations spend from 1 to 3 percent of their revenue on printing... there is hard evidence that companies that engage in active management of their office document printing processes and workflow can reduce spending by upwards of 30 percent."*

-Gartner Dataquest

### ROC EasySpooler Overview

- Reliable output delivery via print, fax, email, Web and file
- Single point of control for print devices, jobs and queues
- Precise job recovery – automatically
- Easy-to-use browser interface
- Platform and application independent
- Install in minutes
- Highest quality, total product life-cycle support

### Automatically transform your output to PDF files

With the DOC2PDF™ optional module, you can automatically convert documents to PDF files. DOC2PDF takes PCL, PostScript, or ASCII output and transforms it into a PDF file. The formatting - including fonts, tables, graphs and graphics - of PCL or PostScript files is maintained. The DOC2PDF capability has been put to a wide variety of uses by ROC customers. One common use is to automate reporting. Application output is automatically transformed to a PDF and posted to a Web server, where anyone authorized can view it. Once the report has expired, ROC EasySpooler removes it and replaces it with an updated one - automatically.

### Streamline administration and save IT resources

ROC EasySpooler streamlines output administration in a package that is easy to install, easy to implement, and easy to use. This translates directly to better use of IT resources - people, paper, and processors.

### ROC EasySpooler's simple browser interface provides a centralized view of your entire output environment

The screenshot shows the ROC EasySpooler web interface. At the top, there is a navigation bar with the logo and menu items: Documents, Destinations, Preferences, Admin, Help, About, and Logout. Below the navigation bar, the page title is "Document List (User: root)". A brief instruction reads: "Browse and search for documents in the system. From this list, you may hold/release documents, view their contents, change destinations, and cancel processing. Move your cursor over action icons for help. Click on a document title for more settings." Below this is a search box with "Search all documents by: User" and "for: root", along with a "Preferred Only" checkbox and "Go" and "Show all" buttons. The main area features a table of documents with columns for Title, User, Destination, Status, Alert, Form, Pa, Cpv, Submitted, Pri, and Type. The table contains several rows of documents, some with status icons and alert messages like "datatype mismatch" and "form not loaded". At the bottom of the table, there are pagination controls showing "1-9 of 9 items" and "10 items/pg".

Title	User	Destination	Status	Alert	Form	Pa	Cpv	Submitted	Pri	Type
EZ-599900-1...	root	HPLJ8000	ready	datatype mismatch	stock	1	1	12:03 02/23	100	PDF
Paychecks	root	CheckPrinter	ready	form not loaded	stock	2388	1	12:06 02/23	100	undefined
AdminCover...	root	PDF	hold		stock	1	1	10:44 02/23	100	PDF
Testfile.tx...	root	HPLJ8000	processing		stock	1	1	10:46 02/23	100	undefined
RR-569900-1...	root	HPLJ8000	hold		stock	621	1	11:16 02/23	100	undefined
Document.rt...	root	PoolPrinter	ready		stock	1	1	11:18 02/23	100	undefined
Procedures...	root	PoolPrinter	ready		stock	479	1	11:25 02/23	100	undefined
D3_4_event...	root	HPLJ8000	ready	dest. busy	stock	500	1	11:30 02/23	100	undefined
license.txt	root	Telnet	processing		stock	1	1	11:45 02/23	100	undefined

### About ROC Software

ROC Software develops enterprise software solutions to manage business-critical operations. Our goal is saving IT organizations valuable time and resources. ROC focuses on output management and job scheduling solutions for UNIX®, Linux® and Windows®, in addition to providing a full suite of solutions for the HPe3000. We have a long standing reputation for quality full-featured software at a very attractive price point. We are a software company - not a sales company. You will notice this difference in every interaction with us. Customers worldwide depend upon ROC Software for innovative solutions, rock-solid reliability and outstanding support. ROC Software is headquartered in Austin, Texas.



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